

18th May 2005

Ken & Cheryl Beer
119 Castlepoint Road
RD
Masterton

Moss Brothers Housing
P O Box 2058 – 291s High Street
Kuripuni
Masterton

Dear Julian,

It was always a dream of ours to some day build a new home on our property east of Masterton. When we saw what your company was doing with your current show house by building a brand new period replica we thought it would answer both of our dreams. Cheryl wanted an old house, maybe transport it onto the property and do it up and I wanted low maintenance. This way we have achieved both, new & old. We don't believe we could have achieved this so easily without such a great team effort from you guys.

We really wanted to be in by Christmas Day 2005 and although it was always going to be a big ask, but it was achieved, even if you personally worked Christmas Eve and Boxing Day. The extra effort was very much appreciated.

All throughout the building process you kept in touch with us, phoning regularly just to make sure we were happy, and asking if we had any concerns we wanted to talk about. And if there was anything we were not happy with the reason was either explained to our satisfaction or remedied – no problem.

In fact that was what made building our new home such a breeze, nothing was ever a problem. Thanks again for a great job.

Regards

A handwritten signature in cursive script, appearing to read 'Ken & Cheryl Beer', written in black ink.

Ken & Cheryl Beer